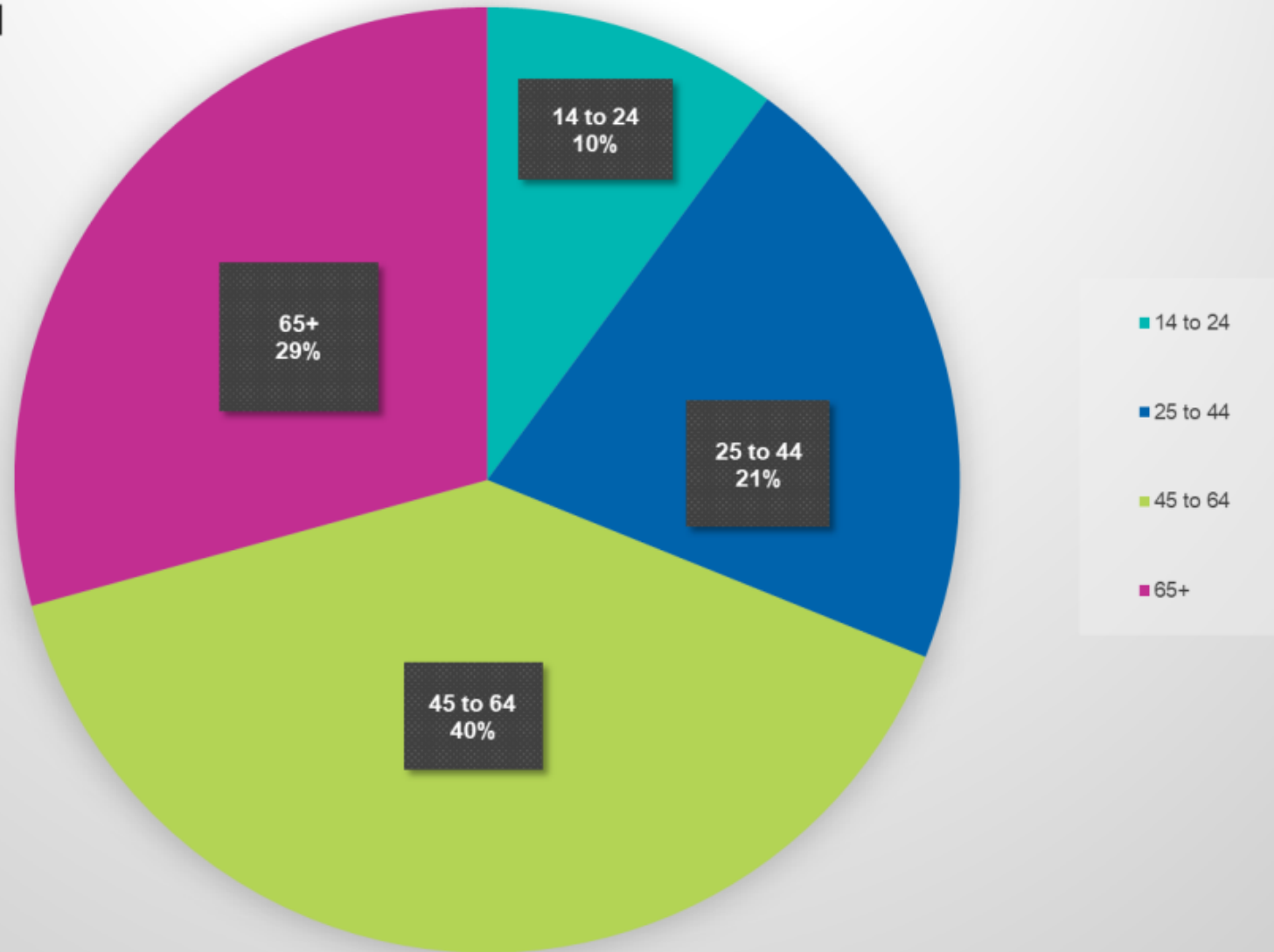


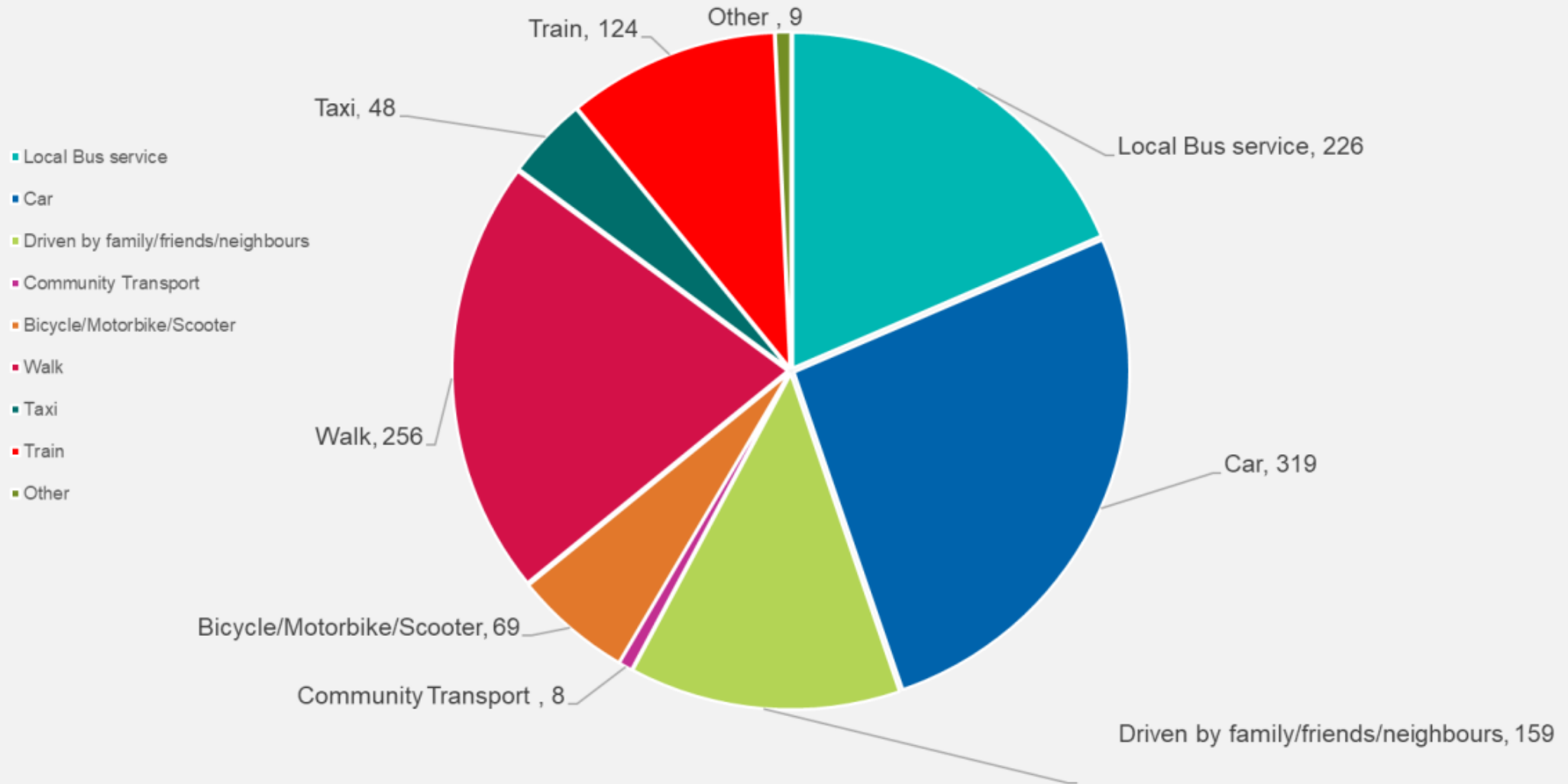
# RMF Engagement Survey Results

## Age Profile

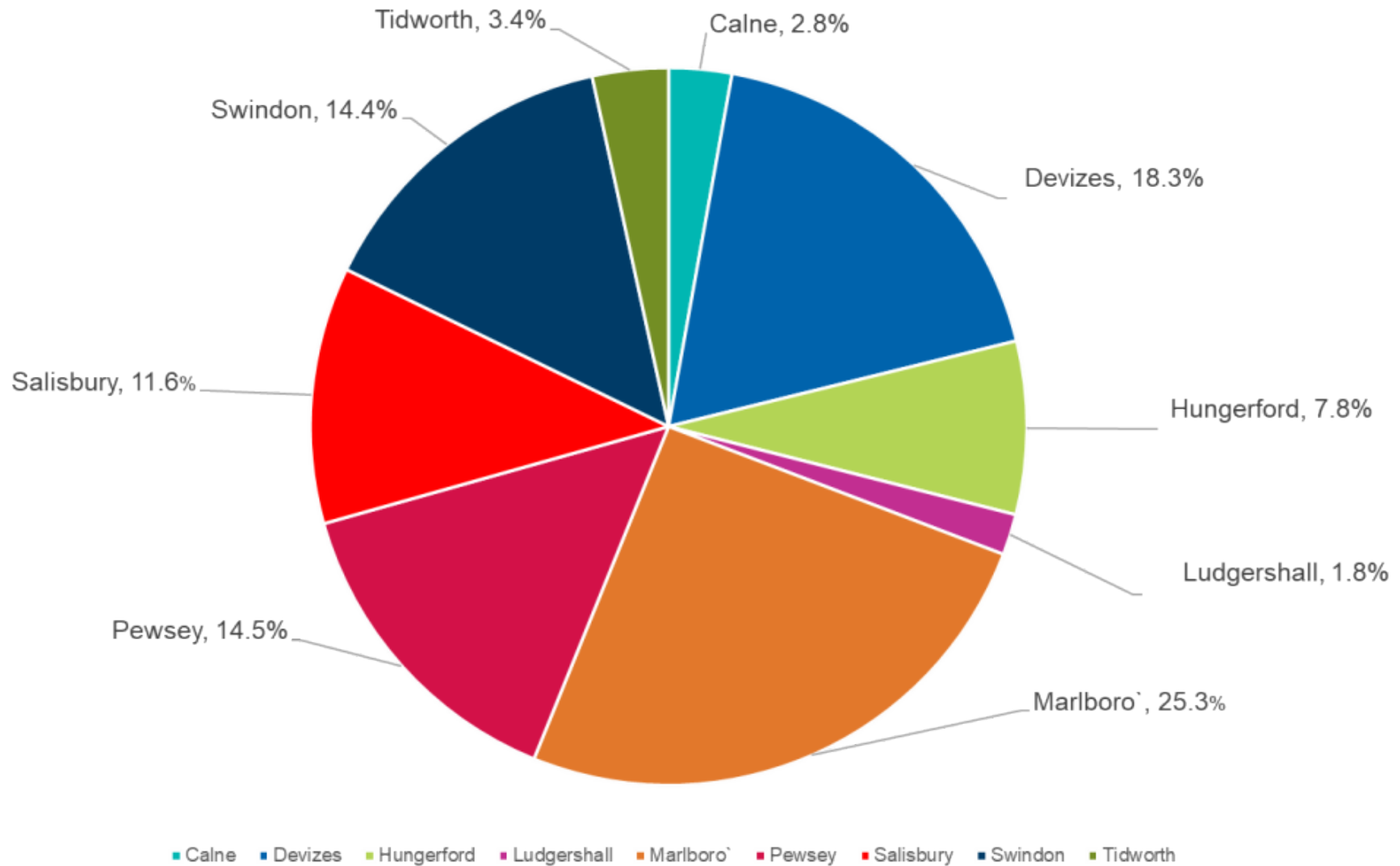
495 Surveys completed  
– Good response



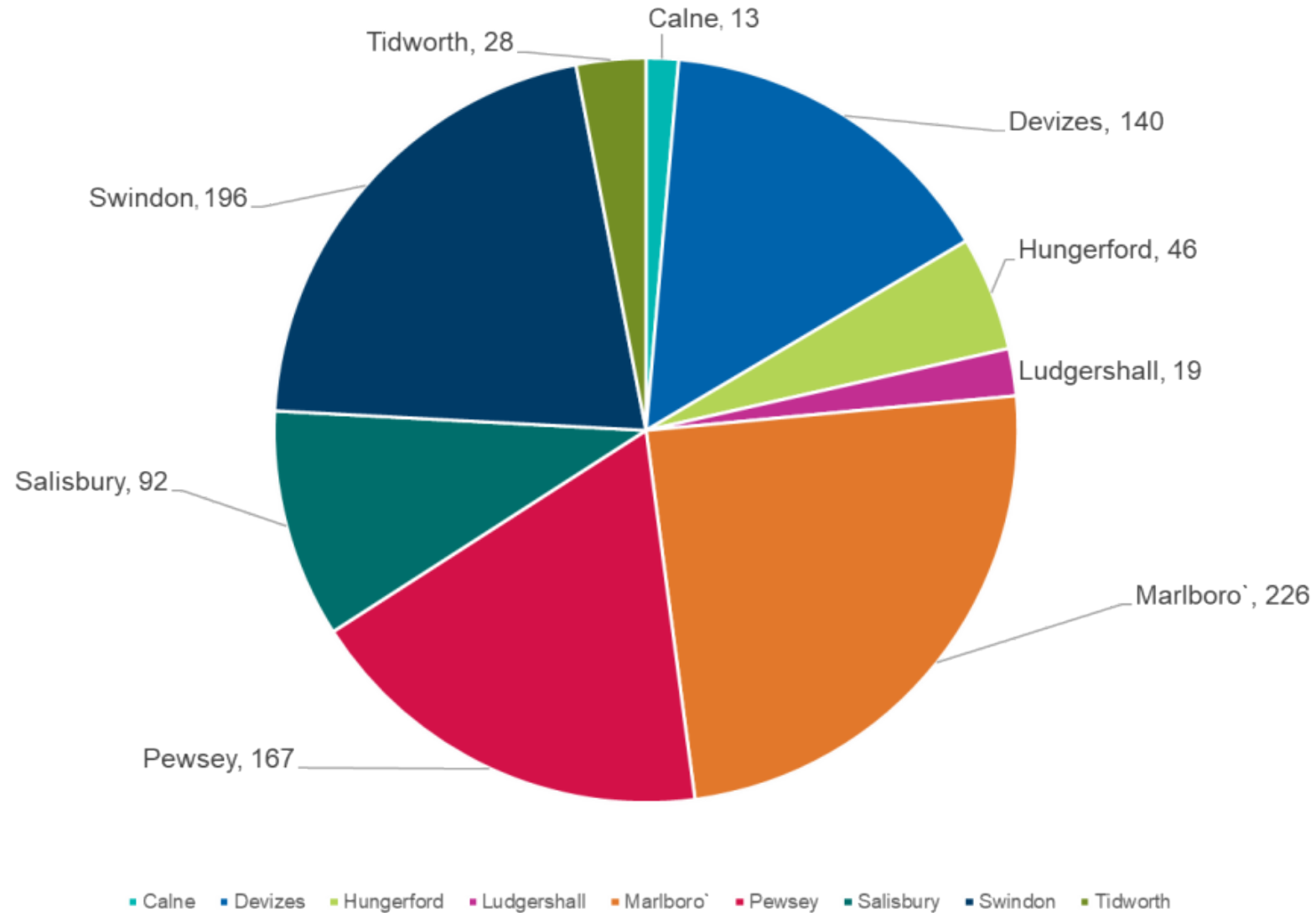
# How do you get around now?



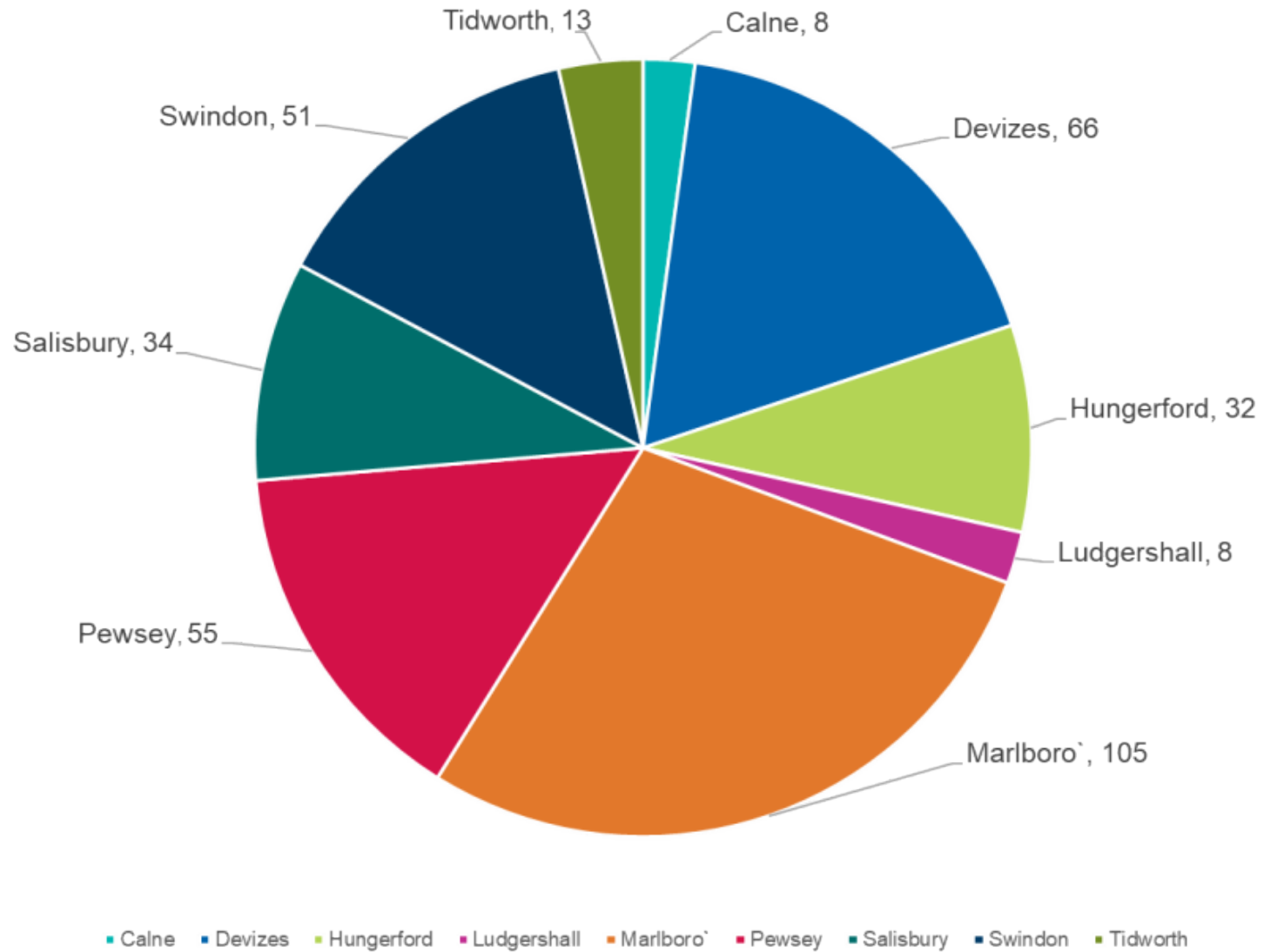
# Where do you normally travel to?



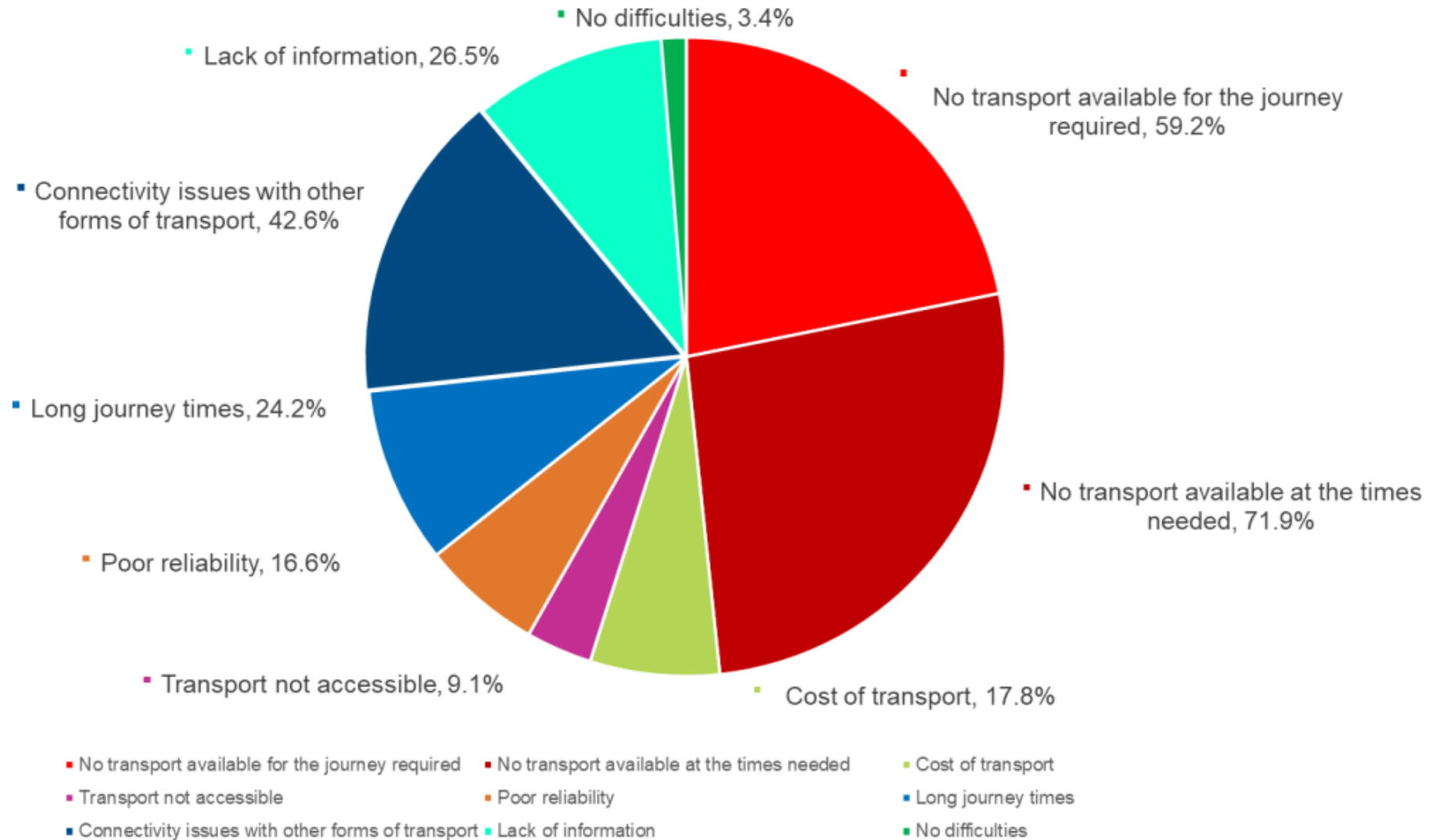
## Where do you normally travel to for health appointments?



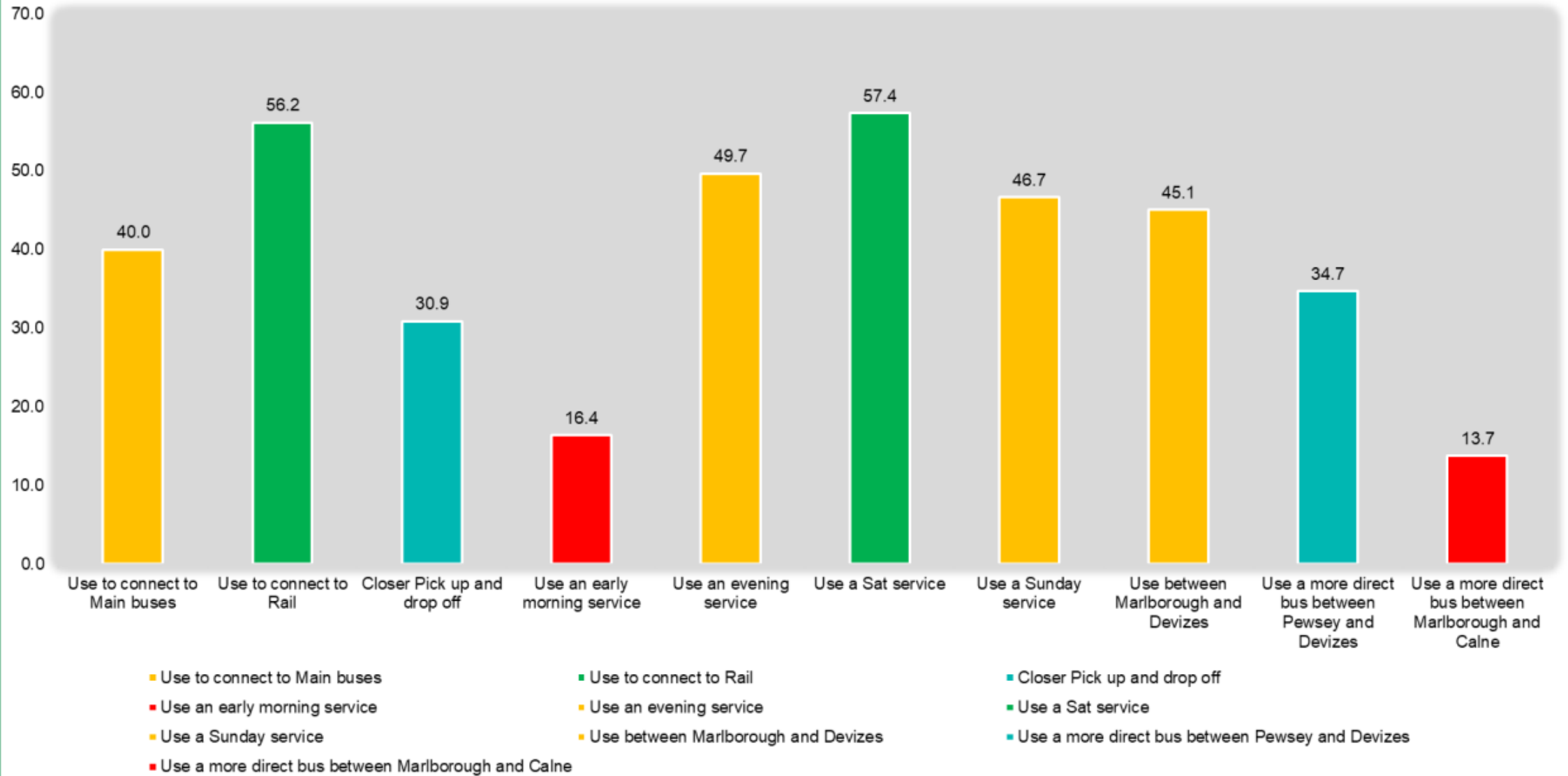
## Where do you normally travel to for employment?



## Reasons for not using your local bus service

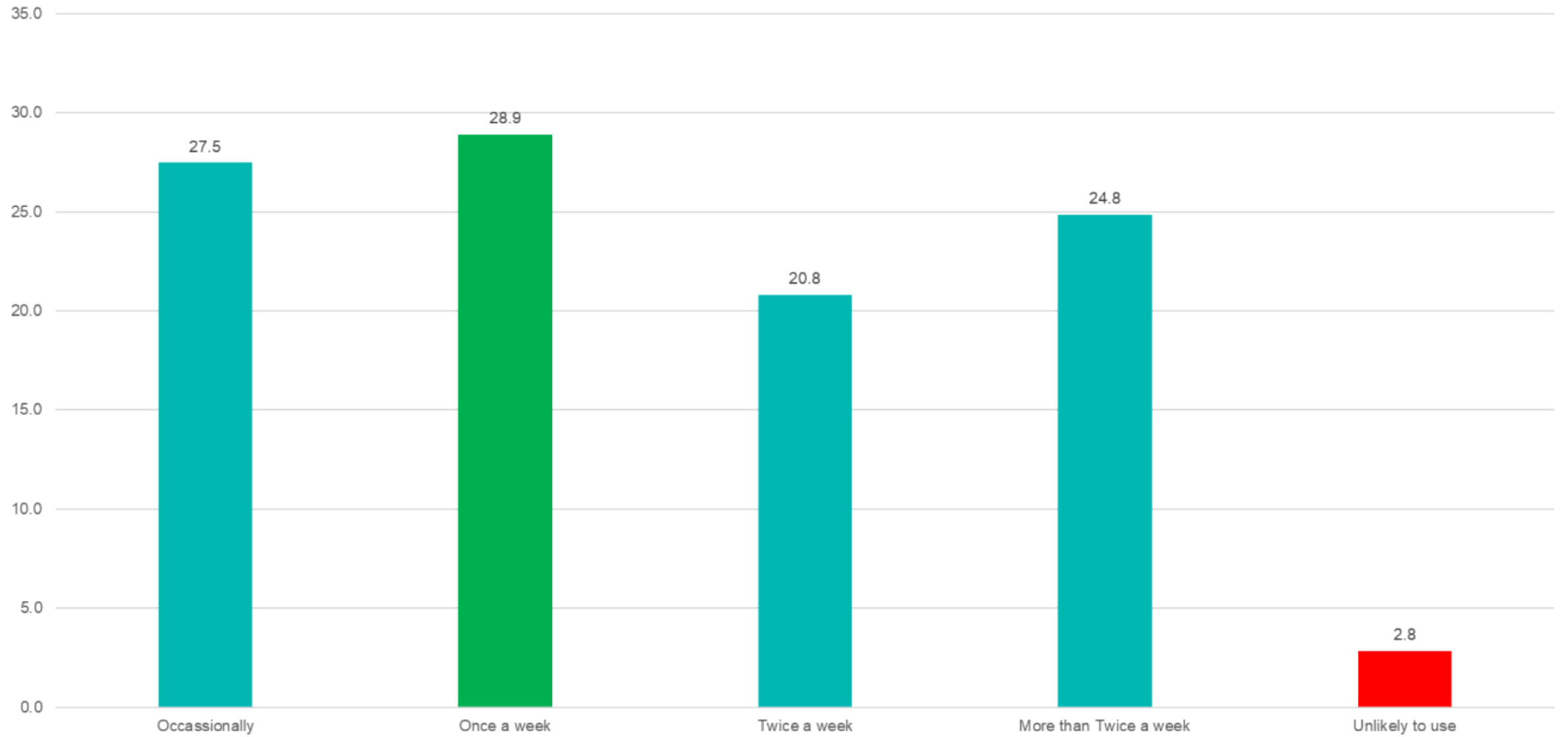


# What DRT service developments would you use?

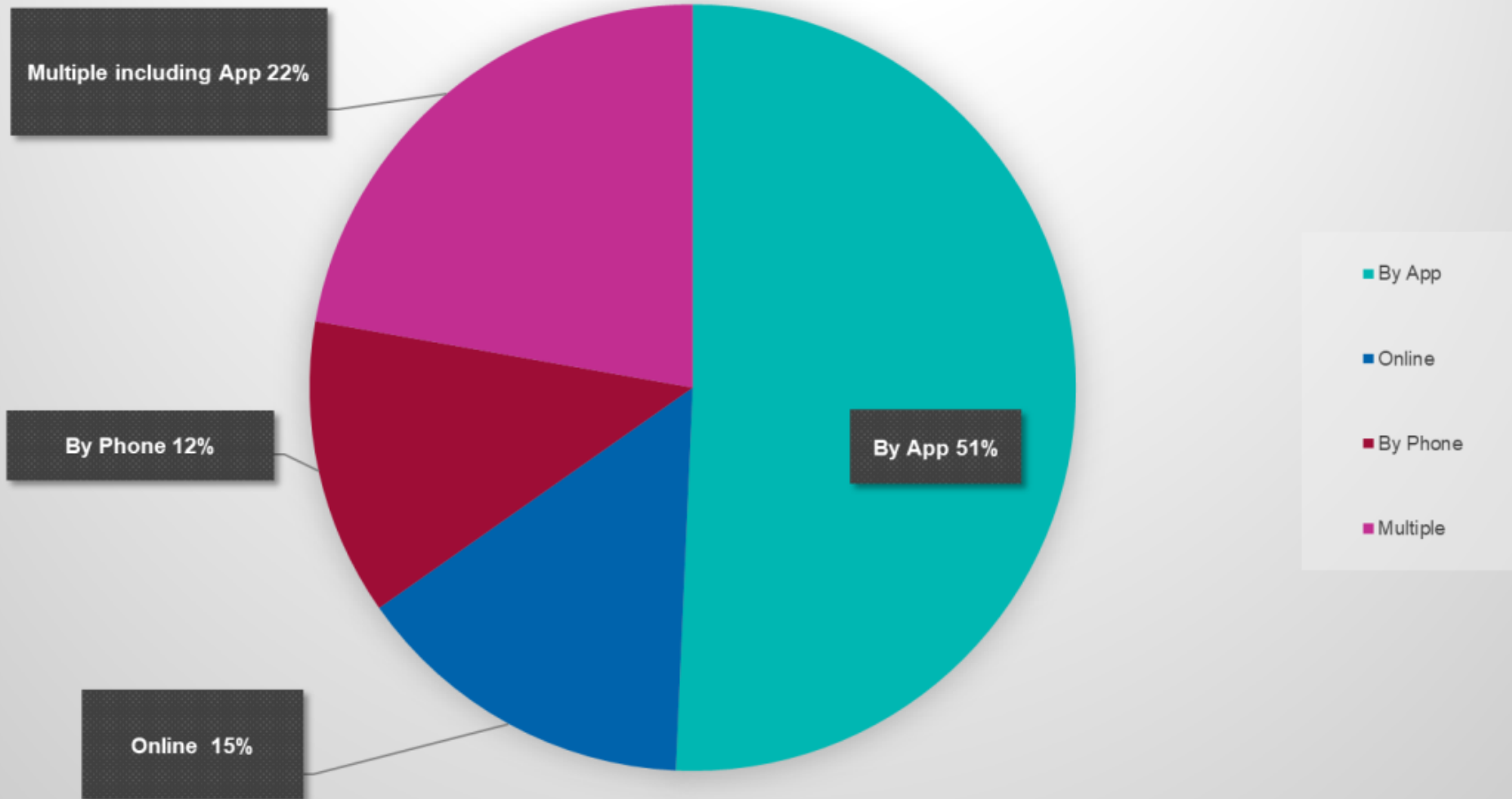




## How often would you use the service?



## DRT Booking Preference



# General Comments (Sample)

- *It is important for many reasons to return to a system based on the old Wigglybus timetabling/demand responsive, due to changes in economy, lifestyle, educational and job opportunities. This project must work and be sustainable.*
- *An on-demand service from rail station at Great Bedwyn or Hungerford, to out-lying villages, would be brilliant. The taxi service is unreliable and expensive.*
- *Any increase in services would be welcomed by people who are no longer able to drive due to health/sight problems I would certainly use a more direct and faster bus journey to Devizes.*
- *My particular problem is with connectivity with rail from Pewsey and Trowbridge. I am concerned that more and more we are expected to use apps or websites which are not appropriate for many people and are sometimes unreliable.*
- *It's the lack of buses on a Sunday which affects me most. As I get older I am more reluctant to drive so better public transport would help a lot.*
- *Online feedback:*

*The buses are too big for the very small back roads (102) through Etchilhampton. The original bus service was just some large minibuses with bike carriers on the back. I am sure these buses r not full to capacity. Let's save fuel.*

# General Comments (Sample)

- *We are fairly new to the area and are finding that Easton Royal seems to have very little bus service to either Pewsey or Marlborough. Any improvement would be much welcomed.*
- *Better connection to rail services from Marlborough to Bedwyn needed*
- *I'm happy with the existing timetabled service as I can arrange my shopping and appointments to suit the advertised bus times.*
- *This seems to be a most useful service development and in times of rising fuel charges a very sensible way forward.*
- *From Honey Street to Pewsey, a 2 hour wait for a return journey is not acceptable.*
- *Little Bedwyn had no bus service at all and could benefit from one. Young and older people would use it.*
- *This would be a very useful addition to public transport services in this area, especially for those without access to a car.*
- *An app, dependent on mobile signals, will not work in a lot of this area.*
- *I work at the GP Surgery in Burbage. I know our patients would hugely value this service as we are in a very rural area and the bus services are limited.*
- *We'd love this service particularly for hospital appointments and to and from train stations.*

# Summary

- 495 Surveys completed – Good response
- 10% of respondents are aged 14-24, 21% aged 25-44, 40% aged 45-64 and 29% of respondents aged 65+
- 72% of respondents say they don't use their local bus service as it is not available at the times required. 59% state that public transport is simply not available for their journey.
- Good connectivity with other forms of transport is strongly favoured
- Good support for weekend and evening service. Not so much for an early morning service.
- 45% of respondents suggested they would use a service between Marlborough and Devizes.
- Almost 35% of respondents say they would use a more direct bus between Pewsey and Devizes
- 73% of respondents indicated they would be happy to use an app to book journeys
- Respondent feedback is largely positive and generally supports the objectives of the RMF project. Some concern noted about booking generally and changing the current bus timetables.